



KENYATTA UNIVERSITY
UNIVERSITY EXAMINATIONS 2013/2014

MAY SEMESTER EXAMINATION FOR THE DEGREE OF MASTER OF ARTS
ASC 829: CONFLICT MANAGEMENT

DATE: Tuesday 5th August 2014

TIME: 5.30p.m - 8.30p.m

INSTRUCTIONS:

Answer any FOUR questions. All questions carry equal marks

1. In spite of the fact that avoidance style of conflict management may be useful in certain circumstances, its overuse poses clear dangers. Using concrete examples demonstrate five negative outcomes from the overuse of this style of conflict management.
[15marks]
2. The consensus strategy that is advocated by many community development practitioners leaves community leaders ill-prepared to deal with persons who refuse to concede without a struggle. Critically discuss the utility of the consensus approach in community development.
[15marks]
3. According to Robinson (1972) "not all conflict is bad and not all cooperation is good" Critically discuss this view from a community development perspective. [15marks]
4. Using specific Kenyan examples discuss the significance of physical territory as a source of conflict among Kenyan communities.
[15marks]
5. Explain Johnson and Smutko's (2011) principles of conflict management and how they can be applied in a community development context.
[15marks]
6. Compare and contrast the negotiation and arbitration approaches as formal methods of managing conflict.
[15marks]