



KENYATTA UNIVERSITY

**DIGITAL SCHOOL OF VIRTUAL AND OPEN LEARNING (DSVOL)
EXAMINATION FOR THE DEGREE OF BACHELOR OF LIBRARY AND
INFORMATION SCIENCE AND BACHELOR OF SCIENCE (RECORDS
MANAGEMENT & INFORMATION TECHNOLOGY
ISC 842: DEVELOPMENT OF KNOWLEDGE CONTENT**

1ST TRIMESTER 2022/2023

TIME: 3 HOURS

INSTRUCTIONS: ANSWER ANY THREE QUESTIONS.

1. (a) Explain the strategies employed in enhancing knowledge management in organizations. (10 marks)
- (b) Briefly discuss the evolution of knowledge management. (10 marks)
2. Discuss the rules applicable in knowledge formulation. (20 marks)
3. Describe the three phases of knowledge management. (20 marks)
4. Discuss the importance of packaging and repackaging knowledge. (20 marks)
5. Describe the key parameters applied in knowledge development. (20 marks)