



KENYATTA UNIVERSITY
DIGITAL SCHOOL OF VIRTUAL AND OPEN LEARNING (DSVOL)
EXAMINATION FOR THE DEGREE OF BACHELOR OF SCIENCE

ISC 422: KNOWLEGDE MANAGEMENT

1ST TRIMESTER 2022/2023

TIME: 2 HOURS

INSTRUCTIONS:

Answer Question ONE and any other TWO Questions

1. (a) State and explain various methods of acquiring and applying knowledge. (20 marks)
(b) Explain Dynamic theory of knowledge creation. (10 marks)
2. (a) Explain the role of ICT in knowledge acquisition. (12 marks)
(b) Highlight the Reasons for Knowledge dissemination. (8 marks)
3. (a) Discuss various key drivers in knowledge management. (10 marks)
(b) Explain the attributes of a knowledge worker. (10 marks)
4. As a manager in an organization, discuss various ways you could use to improve your organization. (20 marks)
5. Analyze various challenges facing knowledge management life circle. (20 marks)