



KENYATTA UNIVERSITY

EXAMINATION FOR THE DEGREE OF BACHELOR OF LIBRARY AND INFORMATION SCIENCE (RECORDS MANAGEMENT AND INFORMATION TECHNOLOGY)

ISC 406: MONITORING AND EVALUATION IN INFORMATION SERVICES

2ND SEMESTER 2022/2023

TIME: 2 Hours

INSTRUCTIONS:

Answer Question ONE and ANY other TWO

1. i. Explain the major differences between monitoring and evaluation. (10 marks)
ii. Explain project stakeholders and why it is important to include them in project evaluation. (10 marks)
iii. Explain how one can measure the success of a project. (10 marks)
2. Explain the guidelines of an effective project evaluation. (20 marks)
3. i. Explain indicators in a project. (2 marks)
ii. Explain the characteristics of a good project indicator. (18 marks)
4. i. Evaluations can be carried out or conducted by an internal or external group or combination of the two. Discuss. (10 marks)
ii. Giving examples from an information center, explain formative and summative evaluations. (10 marks)
5. Explain the different aspects of a library/information center that can be evaluated and the criteria to use in evaluation. (20 marks)