



KENYATTA UNIVERSITY
DIGITAL SCHOOL OF VIRTUAL AND OPEN LEARNING (DSVOL)
EXAMINATION FOR THE DEGREE OF MASTER OF LIBRARY AND
INFORMATION SCIENCE AND MASTER OF SCIENCE (RECORDS MANAGEMENT
& INFORMATION TECHNOLOGY

ISC 811: CONSULTANCY IN INFORMATION SERVICES

1ST TRIMESTER 2022/2023

TIME: 3 HOURS

INSTRUCTIONS: Answer any THREE questions

1. Giving appropriate examples explain the strategies you can use in setting the consultancy fees. (20 marks)
2. Explain five different types of consultants one can use in a library or any other information center (20 marks)
3. Giving appropriate examples from an information center, discuss the different stages of the consulting process. (20 marks)
4. Personal and professional networks are important in consultancy work. Discuss. (20 marks)
5. Discuss the ethical issues consultants need to observe in their work. (20 marks)