



KENYATTA UNIVERSITY
DIGITAL SCHOOL OF VIRTUAL AND OPEN LEARNING (DSVOL)
EXAMINATION FOR THE DEGREE OF BACHELOR OF SCIENCE
(RECORDS MANAGEMENT AND INFORMATION SCIENCE)
ISC 426: INTERCULTURAL COMMUNICATION

1ST TRIMESTER 2022/2023

TIME: 2 HOURS

INSTRUCTIONS:

Answer Question ONE and any other TWO Questions

1. (a) Culture is learned. Discuss. (10 marks)
- (b) Explain the stages of culture shock. (10 marks)
- (c) Explain the functions of nonverbal communication in a multicultural society. (10 marks)
2. Discuss five international developments have made intercultural communication inevitable. (20 marks)
3. Discuss the principles of human communication. (20 marks)
4. Explain FIVE common elements which distinguish one culture from another. (20 marks)
5. Discuss the role language plays in a multicultural society. (20 marks)