



KENYATTA UNIVERSITY

DIGITAL SCHOOL OF VIRTUAL AND OPEN LEARNING (DSVOL)

**EXAMINATION FOR THE DEGREE OF MASTER OF SCIENCE (LIBRARY AND
INFORMATION SCIENCE) AND MASTER OF SCIENCE (RECORDS MANAGEMENT
AND ARCHIVES ADMINISTRATION)**

**ISC 807: MONITORING AND EVALUATION OF INFORMATION SERVICES AND
PROJECTS**

1ST TRIMESTER 2022/2023

TIME: 3 HOURS

INSTRUCTIONS: Answer any THREE questions

1. (a) Giving appropriate examples explain the term indicator as used in project Monitoring & Evaluation (M & E) and discuss the various types of indicators. (10 marks)
(b) Discuss the criteria that could be used in monitoring and evaluation of information services. (10 marks)
2. (a) Giving appropriate examples explain the different stakeholders of an information center computerization project. (10 marks)
(b) Discuss the importance of involving stakeholders in projects (10 marks)
3. (a) Explain how one can measure the success of a project (10 marks)
(b) Discuss the factors that could contribute to a project being unsuccessful. (10 marks)
4. (a) Discuss the general guidelines for an effective evaluation. (20 marks)
5. (a) What is project audit? (2 marks)
(b) Giving appropriate examples, explain the process and purpose of a project audit. (18 marks)