



KENYATTA UNIVERSITY
EXAMINATION FOR THE DEGREE OF MASTER OF LIBRARY AND
INFORMATION SCIENCE

ISC 807: MONITORING AND EVALUATION OF INFORMATION SERVICES AND
PROJECTS

1ST SEMESTER 2022/2023

TIME: 3 HOURS

INSTRUCTIONS: ANSWER ANY THREE QUESTIONS

1. (a) Giving appropriate examples from a library setting, explain the relationship between monitoring and evaluation. (8 marks)
- (b) Giving appropriate example,
 - (i) Explain the term indicator as used in project Monitoring & Evaluation (M & E). (2 marks)
 - (ii) Discuss the various types of indicators. (10 marks)
2. (a) Discuss the general guidelines for an effective evaluation. (10 marks)
- (b) Discuss the criteria that can be used in monitoring and evaluation of information services. (10 marks)
3. (a) Explain how summative evaluation can be useful in evaluating a library OR any other information center building project. (10 marks)
- (b) Discuss the strategies you can employ to evaluate services and facilities of an information center. (10 marks)
4. (a) Explain secondary stakeholders in a computerization project in an information center. (10 marks)
- (b) Discuss the importance of involving stakeholders in projects. (10 marks)
5. (a) What is Monitoring & Evaluation Design. (2 marks)
- (b) Discuss the components of a Monitoring & Evaluation (M & E) Design. (18 marks)