



KENYATTA UNIVERSITY
UNIVERSITY EXAMINATIONS 2019/2020
FIRST SEMESTER EXAMINATION FOR THE DEGREE OF MASTER OF SCIENCE
IN MEDICAL LABORATORY SCIENCE

HML 824: LABORATORY MANAGEMENT AND ETHICS

DATE: Friday, 4th December 2020

TIME: 2.00p.m-4.00p.m

INSTRUCTIONS:

Answer ALL QUESTIONS (20 marks each)

1. "All medial insurers have from 5th February 2020 have suspended Nairobi women's hospital from their list of accredited service providers". As a manager, discuss how you would handle this matter. (30 marks)
2. Describe aspects to consider when designing a laboratory in a small village in your rural area with a total population of 2000 people most of whom are subsistence farmers and living below the poverty line. (30 marks)
3. The current trend globally is to have a ministry of "Wellness and happiness". Describe how you as a manager would implement changes to ensure wellness and happiness among your staff members. (30 marks)
4.
 - a) Describe the documentation need to ensure a laboratory runs smoothly. (10 marks)
 - b) Outline the types of meetings that need to be held to ensure conflict resolution. (10 marks)
 - c) Describe the documentation that ensures that staff meetings are well recorded. (10 marks)