



KENYATTA UNIVERSITY

UNIVERSITY EXAMINATIONS 2016/2017

**FIRST SEMESTER EXAMINATION FOR THE DEGREE OF MASTER OF PUBLIC
POLICY AND ADMINISTRATION (MPPA)**

APP 802 : PUBLIC ADMINISTRATION

DATE: TUESDAY 22ND NOVEMBER 2016

TIME: 5.30 P.M. - 8.30 P.M.

INSTRUCTIONS

Answer any three questions from the list below. Each question is worth 20 marks

Question 1

Discuss in detail the manner in which the works of Woodrow Wilson and Frederick Taylor influenced public administration thought and practice. Focus on common themes and ideas. In particular, delineate the manner in which their writings have contributed to the establishment of a "politics-administration" dichotomy.

Question 2

Discuss the Weberian concept of bureaucracy and highlight its relevance to modern society.

Question 3

The following thinkers have taken a broad view while defining Public Administration - According to Simon - "By Public Administration is meant the activities of the executive branches of the national state, & local governments."

According to Gullick - "Public Administration is that part of the science of administration which has to do with government and thus, concerns itself primarily with the executive branch where the work of the government is done."

According to Waldo - "Public Administration is the art and science of management as applied to the affairs of the state."

A close scrutiny of the definitions reveals that Public Administration has some important characteristics of feature. What are these characteristics? Discuss.

Question 4

The aim of devolution was to improve service to the people, however the numbers of constituent complaints concerning the delivery of public services have steadily increased since the onset of the new dispensation. First-line supervisors and department heads have continually overspent their budgeted appropriations for operating expenditures.

What do you recommend to improve operation and management of the counties?

Question 5

Explain the concept of New Public Management with its key features.
