KENYATTA UNIVERSITY

UNIVERSITY EXAMINATIONS 2017/2018

FIRST SEMESTER EXAMINATION FOR THE DEGREE OF BACHELOR OF COMMERCE

BHM 420: CONTEMPORARY ISSUES IN HRM

DATE: TUESDAY 21ST NOVEMBER 2017 TIME: 11.00 A.M. – 1.00 P.M.

INSTsRUCTIONS

Answer Question 1 and any other 2 questions

1. a) Discuss any 5 contemporary issues in today's' organization (15 marks)

   b) Explain the meaning of intellectual Capital and its importance in the functioning of HR function in the organization (15 marks)

2. a) Explain "decision making tree" with the aid of a diagram (12 marks)

   b) Explain the importance of involvement of staff in decision making (8 marks)

3. a) "Organizations worth their names invest in work life balance". Discuss five programs organizations have set for stress management. (10 marks)

   b) Explain reasons that bring stress to employees in the organization (10 marks)

4. a) As a manager how do you address issues of sexual harassment (10 marks)

   b) Explain five issues that can help in "keeping a check as 'High performances" organization. (10 marks)

INVOLVEMENT IN ANY EXAMINATION IRREGULARITY SHALL LEAD TO DISCONTINUATION