



KENYATTA UNIVERSITY

UNIVERSITY EXAMINATIONS 2017/2018

**FIRST SEMESTER EXAMINATION FOR THE DEGREE OF MASTER OF SCIENCE
(KNOWLEDGE MANAGEMENT)**

ISC 859: KNOWLEDGE MANAGEMENT CONSULTANCY

DATE: WEDNESDAY 31ST JANUARY 2018

TIME: 2.00 PM. - 5.00 P.M.

INSTRUCTIONS: Answer question ONE and any other two questions.

1. Explain how a knowledge management consultant can help organizations? (30 marks)
2. What qualities would you look for when recruiting a consultant for your organization? (20 marks)
3. Explain how one would prepare when setting up a consultancy practice. (20 marks)
4. As a consultant, what steps would you take to ensure the entry. Phase of the consulting process is successful? (20 marks)
5. Discuss the ethical issues that consultants should take into account when practicing. (20 marks)
