



KENYATTA UNIVERSITY

UNIVERSITY EXAMINATIONS 2011/2012

SECOND SEMESTER EXAMINATION FOR DIPLOMA OF HOSPITALITY AND TOURISM

HIM 029: FOOD AND BEVERAGE SERVICE MANAGEMENT
THEORY

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DATE: TUESDAY 27TH MARCH 2012

TIME: 11.00 A.M. – 1.00 P.M.

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INSTRUCTIONS

Attempt five questions

Question One is Compulsory. Answer TWO other questions from section B

1. a) Explain five factors to be considered when planning a restaurant. (10 marks)
- b) Describe five functions of a menu. (10 marks)
- c) Discuss the following types of table service
- i) French
- ii) American service (10 marks)

SECTION II (30 MARKS)

2. Describe any FIVE types of restaurants. (10 marks)
3. i) Explain four advantages of preparing restaurant sales summaries. (5 marks)
- ii) Using an illustration, explain the consumption control sheet that can be used in a restaurant. (5 marks)
4. i) Define the term banqueting (5 marks)
- ii) Describe Four catering consideration to bear in mind when taking a booking for a banquet. (5 marks)
5. Outline FIVE duties covered by a restaurant supervisor at the beginning of each day. (10 marks)