



KENYATTA UNIVERSITY

UNIVERSITY EXAMINATIONS 2011/2012

SECOND SEMESTER EXAMINATION FOR THE DEGREE OF BACHELOR
OF SCIENCE (HOSPITALITY AND TOURISM)

HTM 310: PROPERTY MANAGEMENT I

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DATE: FRIDAY 30TH MARCH 2012

TIME: 2.00 P.M. – 4.00 P.M.

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INSTRUCTIONS

SECTION A: Answer ALL the questions (30 marks)

- Q.1 a) Define the following terms
- i) Property Management
 - ii) Catering systems
 - iii) Pollution (6 marks)
- b) Outline four functions of walls in a building . (4 marks)
- Q.2 a) State Three advantages of open drainages. (3 marks)
- b) Highlight four qualities of a good kitchen floor (4 marks)
- Q.3 a) State four advantages of carpets. (4 marks)
- b) Outline the usual flow of food through an establishment (3 marks)
- Q.4 Explain the following:-
- i) Solid waste
 - ii) Liquid waste
 - iii) Gaseous waste (6 marks)

SECTION B: Answer any TWO questions (40 MARKS)

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| Q.5 | a) | Name four types of kitchen layouts. | (4 marks) |
| | b) | Discuss four factors to consider when designing the layout of the kitchen | (16 marks) |
| Q.6 | | Explain four finishes given to wood and highlight on the care and maintenance of each. | (20 marks) |
| Q.7 | | Discuss four methods of water disposal | (20 marks) |
| Q.8 | | Safety and security is an issue of concern in hotels. Discuss the key elements of safety programs that help to reduce employee's injuries. | (20 marks) |
| Q.9 | | Using appropriate examples, explain the following fire safety programs | |
| | • | Fire prevention | (4 marks) |
| | • | Fire detection | (4 marks) |
| | • | Fire notification | (4 marks) |
| | • | Fire suppression | (4 marks) |
| | • | Fire control | (4 marks) |