



KENYATTA UNIVERSITY
UNIVERSITY EXAMINATION 2011/2012 ACADEMIC YEAR

**SECOND SEMESTER EXAMINATION FOR THE CERTIFICATE IN INTENSIVE
ENGLISH COURSE**

AEN 002: LISTENING AND SPEAKING SKILLS

DATE: **Tuesday 3rd April 2012**

TIME: **8.00a.m – 10.00a.m**

INSTRUCTIONS:

Answer Question 1 and any other TWO Questions.

1. Compulsory
 - a) Explain how listening is different from hearing. [10marks]
 - b) What four things can you do in order to improve your listening? [12marks]
 - c) How would you select a topic for a speech? [8marks]
2. Discuss any FOUR benefits of effective listening. [20marks]
3. How does having a good vocabulary contribute to the improvement of your listening and speaking skills? [20marks]
4.
 - a) What is the purpose of the introduction in a speech? [10marks]
 - b) Select a topic for a talk to a group of teenagers and write down a one paragraph introduction. [10marks]
5. The following is a telephone conversation between Mark and Mary. Mark's speech is given. Fill in what you think Mary says.

Mark: Hallo, Mary. I have been trying to reach you for so long I was about to give up.
Are you fine?

Mary:
.....
.....

Mark: I'm sorry. I am happy you didn't get hurt. Has it been recovered?

Mary:
.....
.....

Mark: I agree with you. Pursuing the matter may take a lot of your time. They say to
forgive is divine.

Mary:
.....
.....

Mark: Oh, yes, I was calling to invite you to my father's graduation party. Can you
believe it? The old man has completed his Ph.D. We are all very excited. Will
you come?

Mary:
.....
.....

Mark: Thank you. I'm looking forward to seeing you. Good bye. [20marks]