



KENYATTA UNIVERSITY

UNIVERSITY EXAMINATIONS 2008/2009

INSTITUTE OF OPEN LEARNING (IOL)

FIRST SEMESTER EXAMINATION FOR THE DEGREE OF
BACHELOR OF LIBRARY AND INFORMATION SCIENCE
BLIS 411: HEALTH AND WELFARE INFORMATION SERVICES

DATE: Monday 5th January 2009 TIME: 2.00pm-4.00pm

INSTRUCTIONS: Answer ANY THREE questions.

1. Discuss the challenges of the reference interview in the context of consumer health information services.
2. Discuss FIVE criteria a librarian as an information provider can use to evaluate Internet information sources for the benefit of the user.
3. How does the growth of medical literature affect the provision of health information services?
4. How can the librarian as an information provider make use of the freely available Internet information resources for the benefit of the user?
5. The following are six ways for searching information. Write short notes on any 5 of them.
 - 1) Simple searching
 - 2) Boolean searching
 - 3) Phrase searching
 - 4) Truncation searching
 - 5) Natural language searching
 - 6) Cross data base searching

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