



KENYATTA UNIVERSITY
UNIVERSITY EXAMINATIONS 2016/2017
CITY CAMPUS

**SECOND SEMESTER EXAMINATION FOR THE DEGREE OF MASTER OF
SCIENCE (KNOWLEDGE MANAGEMENT)**

ISC 842: DEVELOPMENT OF KNOWLEDGE CONTENT

DATE: Monday 8th May 2017

TIME: 9.00a.m -12.00p.m

INSTRUCTIONS:

Answer question ONE and any other TWO.

1. a) Explain how organizations could promote harvesting and growth of knowledge. [15 marks]
 b) Discuss, the relevance of human resource in development of organizational knowledge. [15 marks]
2. Describe the different processes of sourcing and abstracting knowledge. [10 marks]
3. Explain the relevance of user profiles in knowledge management. [20 marks]
3. Outline the processes of developing a sustainable, knowledge base in academic libraries and organizations [20 marks]
4. Discuss the impact of internet in development of knowledge content. [20 marks]