



KENYATTA UNIVERSITY

UNIVERSITY EXAMINATIONS 2009/2010

INSTITUTE OF OPEN LEARNING

EXAMINATION FOR THE DEGREE OF MASTER OF LIBRARY AND
INFORMATION SCIENCE

MLIS 516 /MRA 509: CONSULTANCY IN INFORMATION WORK

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DATE: FRIDAY 23RD JULY 2010 TIME: 2.00 P.M. - 5.00 P.M.

INSTRUCTIONS

Answer any **THREE** questions.

1. a) Discuss the role of a consultant in an organization.
 b) Explain why consultancy is considered a profession.
2. Describe the Five phases of the consulting process. Illustrate your answer with examples.
3. Your Information Centre is planning to hire an Information technology specialist to help in automating the acquisition of resources. Write a consultancy contract for the assignment.
4. Compare and contrast the clinical and collaborative models as approaches to the consultant / client relationship.
5. Describe how you would market yourself as a consultant in the Library and Information Science profession.