



KENYATTA UNIVERSITY

UNIVERSITY EXAMINATIONS 2008/2009

**INSTITUTE OF OPEN LEARNING EXAMINATION FOR THE DEGREE OF
MASTER OF LIBRARY AND INFORMATION SCIENCE AND MASTER OF
SCIENCE (RECORDS MANAGEMENT AND ARCHIVES ADMINISTRATION)**

MRA/MLIS 505: STRATEGIC MANAGEMENT

DATE: Thursday 18th February 2010

TIME: 9.00 a.m – 12.00 Noon

INSTRUCTIONS:

Answer any **THREE** questions.

1. What are the advantages and disadvantages of bureaucracy in the management of a modern organization?
2. Distinguish between a leader and a manager and their relevance in the management of an organization such as a library or information centre?
3. Personnel constitute the most important component for the effective functioning of an organization. Discuss.
4. How does a Management Information System (MIS) contribute to the effective management of a modern organization?
5. Discuss any FIVE of Fayol's universal principles of management and their relevance to the management of a library or information centre.