



KENYATTA UNIVERSITY
UNIVERSITY EXAMINATIONS 2017/2018
DIGITAL SCHOOL OF VIRTUAL AND OPEN LEARNING
FIRST SEMESTER EXAMINATION FOR THE DEGREE OF
BACHELOR OF COMMERCE
BHM 322: WORK AND REWARD

DATE: Saturday, 16th December 2017

TIME: 4.30p.m-6.30p.m

INSTRUCTIONS: Answer Question ONE and any other two questions

1. (a) Define work and give four reasons why people work. (10marks)
(b) Explain five types of employee benefits (10marks)
(c) Describe three types of relationships that exist in employment situation (10marks)

2. (a) Explain five elements of a reward system. (10marks)
(b) Highlight the factors to consider when determining records (10marks)

3. (a) Discuss the labour process theory of work (10marks)
(b) Describe the long-term and short-term incentives to employees (10marks)

4. (a) State five considerations that a manager considering a fair employee reward system should put in place. (15marks)

(b) Discuss five organizational factors that affect work (5marks)