



KENYATTA UNIVERSITY

UNIVERSITY EXAMINATIONS 2012/2013

FIRST SEMESTER EXAMINATION FOR THE DEGREE OF BACHELOR OF ARTS

ASC 407: SOCIOLOGY OF WORK AND INDUSTRY

DATE: MONDAY 26TH NOVEMBER 2012

TIME: 4.30 P.M. – 6.30 P.M.

INSTRUCTIONS

Answer question ONE and any other Two.

1.
 - a) Highlight the factors that demonstrate the Kenya Industrial worker and propose solutions for addressing each of the factors.
 - b) Discuss Marks Weber's stand in sociology of work and industry
2. Discuss the major contribution of the classical and Human relation schools to management.
3. Industrial relations are nothing more than Human relations based on goodwill and cooperation. Discuss.
4. Discuss the term management. Discuss the skills required to deal with different types of problems at different management levels.
5.
 - a) Describe collective Bargaining as a concept in modern industry.
 - b) Explain giving Kenyan examples factors which determine the bargaining position of the employer and the employee