



KENYATTA UNIVERSITY

UNIVERSITY EXAMINATIONS 2014/2015

MAY SEMESTER EXAMINATION FOR THE DEGREE OF MASTER OF ARTS

ASC 829: CONFLICT MANAGEMENT

DATE: Wednesday 29th July 2015

TIME: 5.30p.m-6.30p.m

INSTRUCTIONS:

Answer ANY **FOUR** questions.

All questions carry equal marks..

1. On the basis of **THREE** criteria, compare and contrast the competing and the accommodating styles of conflict management. (15 marks)
2. Distinguish between open-minded and closed-minded individuals and discuss **TWO** implications of these characteristics for problem-solving within community groups. (15 marks)
3. "As devolution takes root in Kenya, so shall community conflict also increase". Critically discuss this statement. (15 marks)
4. Discuss **THREE** ways in which community development can be used in conflict resolution. (15 marks)
5. Appraise Susskind & Cruikshank's (1987, 2006) framework for conflict management: (15 marks)
6. "Conflict make life more interesting". Critically discuss this statement. (15 marks)